

Passenger-Centric Railway Operations

Michel Bierlaire Stefan Binder Yousef Maknoon Tomáš Robenek

Transport and Mobility Laboratory
School of Architecture, Civil and Environmental Engineering
Ecole Polytechnique Fédérale de Lausanne

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Outline

- 1 Demand and supply
- 2 Measuring satisfaction
- 3 Ideal timetable
- 4 Disposition timetable
- 5 Conclusion

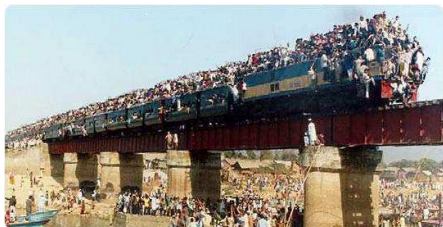


Demand models



- Supply = infrastructure
- Demand = behavior, choices
- Congestion = mismatch

Demand models



- Usually in OR:
- optimization of the supply
- for a given (fixed) demand

Demand-supply interactions

Operations Research

- Given the demand...
- configure the system

Johnson City Enterprise.
Published Every Saturday,
\$1. per year—Advance Payment.
SATURDAY, APRIL 7, 1883.

TIME TABLE
E. T. V. & G. R. R.

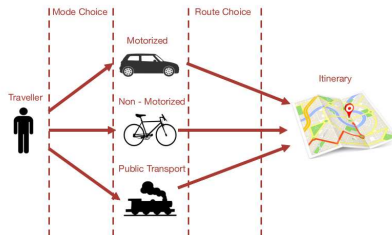
PASSENGER,	ARRIVES,
No. 1, West,	6:37, a. m.
No. 2, East,	9:45, p. m.
No. 3, West,	11:51, p. m.
No. 4, East,	3:56, a. m.
LOCAL FREIGHT,	ARRIVES,
No. 5,	7:20, a. m.
No. 8,	6:20, p. m.

Jno. W. EAKIN, Agent.

E. T. & W. N. C. R. R.
Passenger, leaves, 7, a. m.
" arrives, 6, p. m.
J. C. HARDIN, Agent.

Behavioral models

- Given the configuration of the system...
- predict the demand



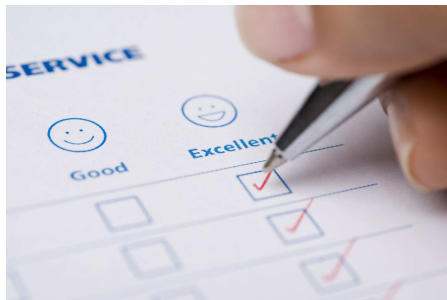
Demand-supply interactions

Multi-objective optimization

Minimize costs



Maximize satisfaction

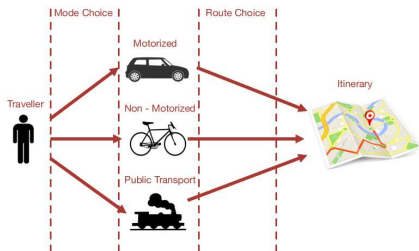


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Measuring satisfaction



Behavioral models

- Demand = sequence of choices
- Choosing means trade-offs
- In practice: derive trade-offs from choice models
- Main concept: utility function
- Common model: logit

Logit model

Utility

$$U_{in} = V_{in} + \varepsilon_{in}$$

Choice probability

$$P_n(i|\mathcal{C}_n) = \frac{e^{V_{in}}}{\sum_{j \in \mathcal{C}_n} e^{V_{jn}}}.$$

- Decision-maker n
- Alternative $i \in \mathcal{C}_n$



Variables: $x_{in} = (z_{in}, s_n)$

Attributes of alternative i : z_{in}

- Cost / price
- Travel time
- Waiting time
- Level of comfort
- Number of transfers
- Late/early arrival
- etc.

Characteristics of decision-maker n :

s_n

- Income
- Age
- Sex
- Trip purpose
- Car ownership
- Education
- Profession
- etc.



Willingness to pay

Attributes of alternative i : z_{in}

- Cost / price
- Travel time
- Waiting time
- Level of comfort
- Number of transfers
- Late/early arrival
- etc.

Willingness to pay for alternative i

- Value of travel time
- Value of waiting time
- Value of comfort
- Value of transfers
- Value of not being on time
- etc.



Willingness to pay



Utility

$$U_{in} = \beta_c c_{in} + \beta_t t_{in} + \dots$$

Value of time

$$\text{VOT}_{in} = \frac{\partial U_{in} / \partial t_{in}}{\partial U_{in} / \partial c_{in}} = \frac{\beta_t}{\beta_c}$$

Equivalence

Utility

$$U_{in} = \beta_c c_{in} + \beta_t t_{in} + \beta_w w_{in} + \beta_{cft} cft_{in} + \beta_T T_{in} + \beta_e e_{in} + \beta_\ell \ell_{in} + \dots$$

Willingness to pay: cost per unit

- Travel time: β_t/β_c
- Waiting time: β_w/β_c
- Comfort: β_{cft}/β_c
- Transfers: β_T/β_c
- Being early: β_e/β_c
- Being late: β_ℓ/β_c

Travel time equivalent: hours per unit

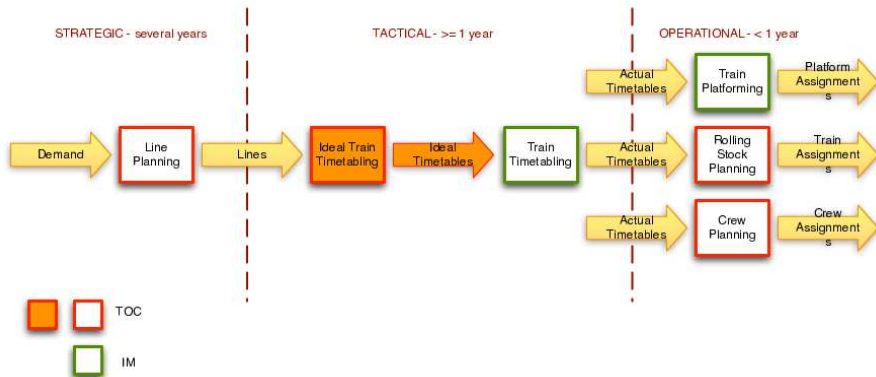
- Cost: β_c/β_t
- Waiting time: β_w/β_t
- Comfort: β_{cft}/β_t
- Transfers: β_T/β_t
- Being early: β_e/β_t
- Being late: β_ℓ/β_t

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Planning of railway operations



Timetables

Objectives

- Minimize cost
- Maximize satisfaction

Constraints

- Cyclicity
- or not...

Fernverkehr		S - Bahn	
Abfahrtsort	Zugnummer	Abfahrtsort	Zugnummer
Basel	1001	Zürich	1001
Basel	1002	Zürich	1002
Basel	1003	Zürich	1003
Basel	1004	Zürich	1004
Basel	1005	Zürich	1005
Basel	1006	Zürich	1006
Basel	1007	Zürich	1007
Basel	1008	Zürich	1008
Basel	1009	Zürich	1009
Basel	1010	Zürich	1010
Basel	1011	Zürich	1011
Basel	1012	Zürich	1012
Basel	1013	Zürich	1013
Basel	1014	Zürich	1014
Basel	1015	Zürich	1015
Basel	1016	Zürich	1016
Basel	1017	Zürich	1017
Basel	1018	Zürich	1018
Basel	1019	Zürich	1019
Basel	1020	Zürich	1020

Modeling elements

Supply

- Line ℓ : sequence of stations served by the same train
- Train $v \in V_\ell$: service of a line at a given departure time

Demand

- Origin / destination i
- Ideal arrival time t
- Path $p \in P_i$: sequence of portions of lines to reach d from o
 - Access/egress time for path p (OD i)
 - Travel time for path p
 - Waiting time for path p

Model

Decision variables

- x_i^{tp} : 1 – if passenger with ideal time t between OD pair i chooses path p ; 0 – otherwise
- $y_i^{tp/v}$: 1 – if a passenger with ideal time t between OD pair i on the path p takes the train v on the line ℓ ; 0 – otherwise
- d_v^ℓ : the departure time of a train v on the line ℓ (from its first station)
- u_v^ℓ : number of train units of a train v on the line ℓ
- α_v^ℓ : 1 – if a train v on the line ℓ is being operated; 0 – otherwise



Model

Calculation variables

- C_i^t : total cost of a passenger with ideal time t between OD pair i
- w_i^t : total waiting time of a passenger with ideal time t between OD pair i
- s_i^t : value of the scheduled delay of a passenger with ideal time t between OD pair i
- z_v^l : dummy variable modeling the cyclicity corresponding to a train v on the line l
- o_{vg}^ℓ : occupation of train v of line l on segment g



Model

Problem constraints

- passenger cost $\leq \varepsilon$
- everyone uses at most one path
- link between path and trains: everyone boards one train of each line in the path
- cyclicity
- everyone uses only trains that are actually running
- train capacity
- maximum number of train units



Model

Calculation constraints

- Scheduled delay
- Waiting time
- Overall cost



Models

Current model

Departure times of trains are fixed, current values are used (cyclic).

Cyclic model

Departure times are optimized, cyclicity is enforced.

Non-cyclic model

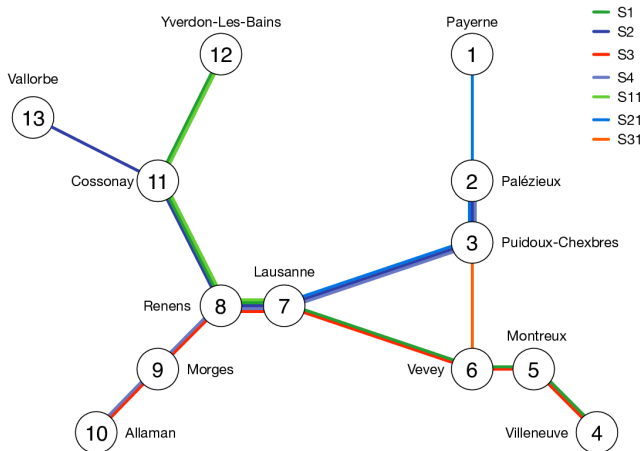
Departure times are optimized, cyclicity is not enforced.



Case Study – Switzerland



S-Train Network Canton Vaud, Switzerland



Case study: Switzerland



Context

- SBB 2014 (5 a.m. to 9 a.m.)
- OD Matrix based on observation and SBB annual report
- 13 Stations
- 156 ODs
- 14 (unidirectional) lines
- 49 trains
- Min. transfer – 4 mins



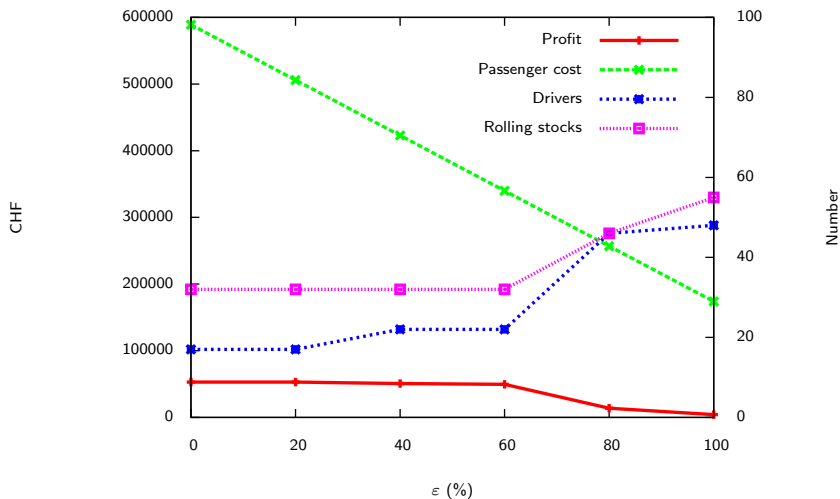
Case study: Switzerland

Willingness to pay from the literature

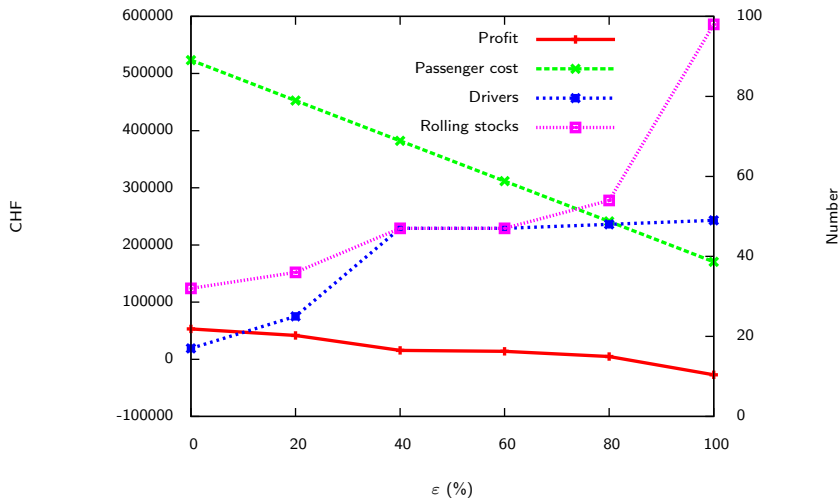
- Value of travel time: 27.81 CHF / hour
- Value of waiting time: 69.5 CHF /hour
- Value of comfort: —
- Value of transfers: 4.6 CHF / hour (10 min. travel time)
- Value of being late: 27.81 CHF / hour
- Value of being early: 13.9 CHF / hour
- etc.



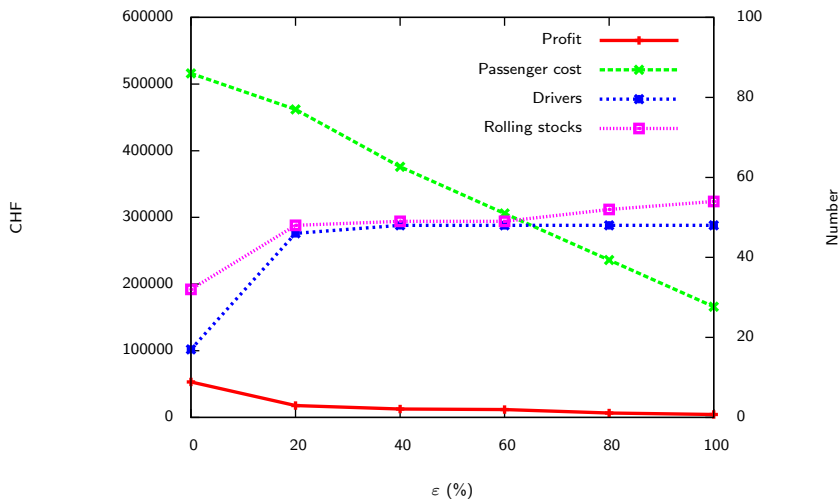
Pareto: current model



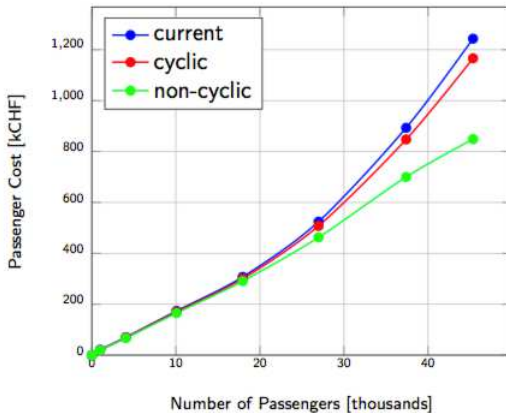
Pareto: cyclic model



Pareto: non cyclic



Impact of congestion



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Motivation



Figure: Bray Head, Railway Accident, Ireland, 1867. The Liszt Collection.

Recovery

Research question

What are the impacts, in terms of passenger (dis-)satisfaction, of different recovery strategies in case of a severe disruption in a railway network?

Recovery strategies

- Train cancellation
- Partial train cancellation
- Global re-routing of trains
- Additional service (buses/trains)
- “Direct train”
- Increase train capacity



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Conclusions

Importance of demand

- Passenger satisfaction
- Choice behavior
- Willingness to pay
- Heterogeneity

Railway applications

- Ideal timetables
- Disposition timetables

